

NOTICE: WHEN OTHERS' COMMERCIAL FIRE ALARM SIGNALS ARE ROUTED OUTSIDE THE US

Questions of Risk, Delay, Compliance Certifications, Liability & Prohibitions by Some Other Govt/State Business Persist:

• DID YOU KNOW

There's Proof Some Other Fire Communicator Manufacturer's cellular commercial fire alarm report signals are going from the US, to foreign countries for processing, before returning back to US again to central stations, e.g., for emergency life-safety response, when every second counts?

• DID YOU KNOW

If one installs a Non-UL Listed Fire Communicator within the enclosure of a UL-Listed FACP / FACU the original UL Listing of the FACP is Voided?

• DID YOU KNOW NAPCO CERTIFIES

Its StarLink Fire Communicators' Signals Stay in the US & are Fully UL 864 Listed End-to-End Compliant – UL Certified for safety & security:

- ▶ From All NAPCO StarLink Fire Communicators ▶▶▶
- ▶ To the StarLink NOC in Napco NY Headquarters in a secure, hardened, multi-redundant concrete bunker (w/ Fully-Redundant Emergency Failover to PA) ▶▶▶
- ▶ To UL Listed Central Station Receivers

• DID YOU KNOW

Some Competitive Fire Alarm Panel's signals are sent via general Internet to non-UL 864 listed NOCs that reside on shared AWS (Amazon Web Services®), perhaps best known for ecommerce, i.e., alarms signals can be intermixed w/ retail store ops./ credit card traffic, that may bog down at peak times?

• DID YOU KNOW NAPCO CERTIFIES

Its StarLink NOC has implemented SOC 2 Policies & Trust Services Criteria for cybersecurity & data privacy protection, providing added security for all Napco's Dealers' Accounts.

• DID YOU KNOW

Other Fire Communicators cut corners on US life-safety reporting, by using cheaper European-Based Roaming Cellular Aggregator Accounts, to save on their own operating expenses?

LEGALITY MATTERS

(Responses from Respected Alarm Industry Lawyer, Ken Kirschenbaum, Esq., to Questions posed in his newsletter "The Alarm Exchange") (11/23 - Current)

- "There's still some uncertainty about the **legality of commercial fire alarm signals being sent outside U.S.**"
- "The real issue is whether signals will be (as was suggested), **potentially more precarious by sending emergency alarm signals across the world, especially in these times of global unrest**".
- "Alarm Dealers & Central Stations should be mindful; if delayed or failed communication can be traced to overseas communication pathways and allegedly contribute to fire loss (in particular) or other life safety signals **there is likely increased exposure**."
- If (one) believes that communication signals traveling outside the US and back, or foreign operators, present additional risk to the monitoring service **then the dealer or central station should be informing the customer of this added risk**.
- **DOD** "The Dept. of Defense prohibits certain manufacturers" "It makes sense that DOD is concerned with data traveling who knows where from those devices."
- **State & Federal Regs:** "Some, may be all, government agencies do not permit monitoring by overseas central stations. These agencies include defense industry facilities; that's federal requirements."
- "There are also state agency requirements that prohibit central stations outside the US."
- "Not only can't defense facilities have overseas monitoring **but anyone doing business with the defense dept. cannot have their facility monitored by overseas central stations.**"
(Part 117- NATIONAL INDUSTRIAL SECURITY PROGRAM
OPERATING MANUAL Authority:32 CFR part 2004)

NAPCO CERTIFIED: ALL STARLINK SIGNALS REMAIN IN THE USA



CERTIFIED: STARLINK FIRE END-TO-END COMPLIANCE



UL LISTED COMPLIANCES:
StarLink Fire Communicators
UL 864 10th Ed.
UL 2610, UL 985, UL 1023

ALSO: NFPA 72 Eds: 2022, 2019,
2016, 2013, 2010, 2007;
CSFM, NYC FD, LAFD

NAPCO NOC
(Network Operations Center)
UL 864 10th Ed. UL 1610, UL 1635
SOC2 Cybersecurity/Data Privacy



For More Info, WWW.StarLinkFire.com

