Kings Island

WELCOMING YOU BACK



Reopening Date: July 2

We sure have missed you! Now it's time to have fun—safely.

We want you to have an AMAZING day at Kings Island and feel safe when visiting, so we've developed an extensive opening plan – with new processes and enhanced procedures throughout the park to help reduce the spread of germs.

We're all in this together, and by working with us, you can safely and comfortably enjoy the thrills, giggles and endless smiles that only Kings Island can deliver.

These pages provide you with essential information for what to do before you arrive at Kings Island, what you'll see and experience when you arrive, and how to make the most of your visit—safely—while you're here.

Welcome back!

WHAT YOU CAN EXPECT



Scheduling Your Visit

All guests must schedule their visit in advance through our website or mobile app before coming to the park.



Mobile App Required At least one member of your group must have the park mobile app on their phone.



Face Coverings Required

All guests and associates will be required to wear face coverings while in the park.



Health Declaration Health declarations and temperature checks will be required for all guests and associates.



Hand Sanitization Hand sanitizing stations have been added throughout the park.



Use of Location Services Enabling the Location Services feature in the park app allows us to send you real-time updates.





BEFORE YOU LEAVE HOME

Staying safe means staying informed, and we want you to have essential information before you arrive.

Kings Island will open with limited capacity in the park, so you can maintain proper social distancing from other guests. Here are details about what to do, what to pack, and what you can expect.

BEFORE YOU LEAVE HOME, YOU'LL:

1. Reserve your date and arrival time online.

- Go to <u>VisitKingsIsland.com/welcoming-you-back</u> or the Store tab on the Kings Island mobile app.
- After you have made the reservation, you will receive a confirmation screen and shortly thereafter, an email confirmation. These will help you confirm that the transaction was processed.
- The reservation will be attached to your Season Pass or ticket and you will only need to present those to be scanned for entry. Please note that each person must have a valid Season Pass or ticket to enter the park in addition to the reservation.
- If you need to purchase a parking pass, we recommend you do so now to avoid paying at the parking toll booth.

2. Complete the pre-entry health assessment.

- On the day of your visit, open the mobile app and complete the Health Assessment Questionnaire. Only one questionnaire is required per group. If you make multiple visits during the summer, you'll need to complete a questionnaire each time you visit the park.
- If your group does not pass the health assessment, we will ask you to reschedule your visit to a different date and time.

3. What to pack before you arrive.

- Your mobile or printed tickets.
- A face covering for each guest.
- A mobile phone with the Kings Island app downloaded and "Location Services" enabled. At least one person in your group must have this, but we recommend as many guests as possible have the app downloaded to their mobile device.



What symptoms and conditions could indicate a potential case of the coronavirus?

Any of the following symptoms that are not caused by a known chronic health condition:

- Fever (100.4°F/38°C or higher)
- Difficulty breathing
- Unusual fatigue
- Cold or flu-like symptoms
- Repeated shaking/chills
- New loss of taste or smell
- Cough
- Muscle pain
- Headache
- Sore throat

Additionally, you could be contagious if you have been in direct contact with a close relative, roommate or neighbor who has been diagnosed with the coronavirus, or been told by a health care professional or employer you may have been exposed to the coronavirus.



WHEN YOU ARRIVE

Our reopening plan calls for new arrival processes to prepare everyone for a safe – and fun – day at the park. Here's what you'll see and experience when you arrive at Kings Island:

- 1. At the Kings Island parking toll booth, we will ask you for proof of parking payment. If you do not have a parking voucher, you may pay with a cashless payment method such as a credit card. We will also confirm that your group has a reservation for the day.
- **2.** As soon as you exit your vehicle, go ahead and put on your face covering and keep it on while at the park. Stay safe!
- 3. Next, you'll pass through a temperature check where your temperature will be read. If anyone in your party has a temperature of 100.4°F/38°C or higher, you will be directed to return home and reschedule your visit.
- **4.** At the gate, our Kings Island bag policy remains in place.
- **5.** At our touchless turnstiles, scan your Season Pass or Daily Ticket inside the mobile app and let the fun begin!

For everyone's safety, all associates working in the park must complete a health assessment and temperature check each day before reporting to work as well. We're all in this together!





WHEN YOU'RE IN THE PARK

You're here, and that means it's time for AMAZING! To help you enjoy your day, here's what you'll see and experience inside the park.

Helpful Reminders

The coronavirus has created a new way of life for everyone, so you'll see lots of reminders throughout the park to:

- Wash your hands every 20 minutes. We have many hand sanitizer stations all through the park.
- Avoid touching your face.
- Wear your face covering at all times.
- Maintain 6' social distance from other park guests and associates.
- Be in the know about all things Kings Island with our mobile app. You can find nearby hand sanitizer stations, restrooms, open dining locations, and available attractions and rides.
- Use contactless forms of payment.

Restrooms

Everyone knows restrooms can be a source of germs, so we want you to know we are following strict guidelines to help you have a safe experience. We are:

- Sanitizing restrooms frequently throughout the day.
- Deep cleaning restrooms at the end of each day.
- Monitoring traffic within restrooms to allow for social distancing.

Because we're all in this together, please make sure to wash your hands after using the restroom.

Ride and Attractions

To maintain social distancing and avoid the spread of germs, here's what you'll see and experience at our rides and attractions:

- Wait lines for open rides and attractions will be marked for social distancing.
- Some seats and rows will be unavailable to accommodate social distancing.
- Seats, restraints, headrests and armrests will be sanitized frequently.



WHEN YOU'RE IN THE PARK

Dining

We know delicious, fun food is a special part of the Kings Island experience and we've got you covered. Here's what you'll see and experience when enjoying our scrumptious food and beverages:

- Some tables have been removed for social distancing.
- Distancing is marked on the floor for wait lines.
- All disposable products, including pre-wrapped utensils.
- Plastic barriers between guests and associates.
- Contactless payments.

Shops, Merchandise and Games

- Social distancing must be maintained at all of our retail and game locations.
- It's very important to continue wearing your face covering in these locations.
- Contactless payment is encouraged where possible.





SEE YOU SOON

We're doing everything we can to create a safe and healthy environment. Remember, we're all in this together, and we need your help to ensure that everyone can safely have a fun experience at Kings Island.

We're ready to have fun again. And we hope you are, too. See you at the park.

BY VISITING THE PARK, YOU VOLUNTARILY ASSUME ALL RISKS RELATED TO EXPOSURE TO COVID-19

Temperature Check Notice

Upon arrival, your temperature will be taken. Anyone with a temperature higher than 100.4 degrees will not be permitted into the park. Temperature check does not prevent the spread of COVID-19. Current medical information suggests that individuals without any symptoms (i.e., asymptomatic) may nevertheless be infected with COVID-19 and still transmit the virus to others. For this reason, taking temperatures does not eliminate the need to practice other steps to avoid the spread of the virus such as maintaining social distancing best practices, wearing a face covering, frequent hand washing and disinfecting, following all posted instructions while visiting the park and performing a self-assessment for the presence of COVID-19-related symptoms.

If you are exhibiting any COVID-19-related symptoms, you should not enter or remain in the park.



